



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

Notice Is Hereby Given That A Meeting Of The Board Of Managers Of The Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) Will Be Held On Wednesday, May 24, 2023, At 1:00 P.M. In The Board Room Of GHC 9-1-1, 10220 Fairbanks N. Houston Rd. 77064, Houston, Texas, For The Purpose Of Considering And Acting On Matters Brought Before The Board Shown Below:

1:00 P.M

1. **Call to Order**—Pledges of Allegiance: U.S. and Texas Flags
2. **Consideration of Request for Approval of Minutes**—Board Meeting on April 26, 2023
3. **Public Comments (Speakers limited to 3 minutes)**—*Email to PublicComments@911.org
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending April 30, 2023
5. **Executive Director Report**—Transmittal and Discussion of Legislation/Regulatory and Administrative Matters
 - A. **State and Local Legislative/Regulatory Matters:** Oral Update—House Bills (HB) 9 and 3290, American Rescue Plan Act (ARPA) Grant Fund
 - B. **Additional Matters:** April Staff Event
6. **Operations Report**—Transmittal and Discussion of Operational Matters
 - A. **Standard Updates:** 9-1-1 Industry Standards, NOC Internal/External P1 Tickets, Call-trend Charts, PSAP Call Statistics Reports and Updates, SLA Report, Training Update
 - B. **Operational Updates:** GIS/Database Monthly Service Requests/Tasks
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
 - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events
 - B. **9-1-1 Education Month / TC Week Recognitions:** 9-1-1 Education Month & TC Week Updates
 - C. **Public Awareness Campaign / TC Recruitment:** Media Campaign and Recruitment Outreach
 - D. **Social Media Update:** GHC 9-1-1 Social Media Sites
8. **Resolution: Recognition of Retirement**—Dr. Valgene Holmes, Practicum Coordinator, High School for Law and Justice (HSLJ), Houston Independent School District (HISD)
9. **Executive Session: Personnel**—Evaluation of Executive Director and Consideration of Compensation Increase



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10. **Announcements**—Next Board Meeting: July 26, 2023, Save-the-Dates

11. **Emergency/Supplemental Items**

12. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

May 19, 2023

Date

A handwritten signature in blue ink, appearing to read "Stan Heffernan", written over a horizontal line.

Stan Heffernan, Executive Director

REGISTRATION FOR PUBLIC COMMENT: Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBLICCOMMENTS@911.ORG by 8:00 a.m. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called on during Public Comments (Agenda Item 3) and advised when it is their time to speak. Members of the public may also send public comments to the Board via e-mail at PUBLICCOMMENTS@911.ORG.