



## NOTICE OF PUBLIC MEETING

Notice is hereby given that a regular meeting of the Board of Managers of the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) will be held on Wednesday, March 27, 2024, at 1:00 p.m. in the Board Room at the GHC 9-1-1 Headquarters, 10220 Fairbanks N. Houston Rd., Houston, TX 77064 for the purpose of considering and acting on matters brought before the Board shown below:

### 1:00 P.M.

- I. **Call to Order** — Pledges: U.S. and Texas
- II. **Approval of Minutes**
  - A. Approve Board Minutes for February 28, 2024.
- III. **Public Comments** — \*To register email [PublicComments@911.org](mailto:PublicComments@911.org). (Speakers limited to 3 minutes)
- IV. **Executive Director Report** – Transmittal and discussion of legislative/regulatory and organizational updates.
  - A. State and Federal Updates
  - B. Organizational Activity
  - C. Additional Updates
- V. **Fiscal Division Report** – Transmittal and discussion of monthly financial updates.
  - A. Financial Update
- VI. **9-1-1 Services Division Report** – Transmittal and discussion of 9-1-1 Services updates.
  - A. Divisional Activity
  - B. PSAP Statistics: Call Sessions; Call Trends
  - C. Call Center SLA Update
  - D. PSAP Training Update
  - E. Public Information/Education Update
  - F. Additional Updates
- VII. **Operations Division Report** – Transmittal and discussion of Operations updates.
  - A. Divisional Activity
  - B. Facilities Updates
- VIII. **Information Technology Division Report** — Transmittal and discussion of I.T. updates
  - A. Divisional Activity
  - B. GIS Activity
  - C. Cyber System Security



# Greater Harris County 9-1-1 Emergency Network

- IX. **Action Item: Resolution, Telecommunicator (TC) Week**—Transmittal and Consideration for Adoption of a Resolution Declaring April 14-20, 2024, Public Safety Telecommunicator Week in the Territory Served by Greater Harris County 9-1-1 Emergency Network
- X. **Item:** Discussion and possible action regarding the GHC 9-1-1 Golf Tournament Committee.
- XI. **Item:** Discussion and possible action regarding the April Board Meeting date.
- XII. **Executive Session:** Personnel – Evaluation of Executive Director and Consideration of Compensation for Executive Director.
- XIII. **Announcements**
  - A. Next Board Meeting – April 17, 2024 (Subject to change).
  - B. Save-the-Dates.
- XIV. **Emergency/Supplemental**
- XV. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

3/19/2024

Date

A handwritten signature in black ink, appearing to read "Stan Heffernan".

Stan Heffernan, Executive Director

**\*REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at [PUBLICCOMMENTS@911.ORG](mailto:PUBLICCOMMENTS@911.ORG) by 8:00 a.m. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also send public comments to the Board via e-mail at [PUBLICCOMMENTS@911.ORG](mailto:PUBLICCOMMENTS@911.ORG).