



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

Notice is hereby given that a regular meeting of the Board of Managers of the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) will be held on Wednesday, August 23, at 1:00 p.m. in the Board Room at the GHC 9-1-1 Headquarters, 10220 Fairbanks N. Houston Rd., Houston, TX 77064 for the purpose of considering and acting on matters brought before the Board shown below:

1:00 P.M.

- I. Call to Order — Pledges: U.S. and Texas
- II. Approval of Minutes
 - A. Approval of Minutes from the July 26, 2023 Board of Managers meeting
- III. Public Comments — *To register email PublicComments@911.org. (Speakers limited to 3 minutes)
- IV. Executive Director Report — Transmitting and discussion of monthly updates
 - A. Organizational Activity
- V. Fiscal Division Report — Transmitting and discussion of monthly updates
 - A. Financial Update
- VI. 9-1-1 Services Division Report — Transmitting and discussion of monthly updates
 - A. Divisional Activity
 - B. PSAP Statistics: Call Sessions; Call Trends
 - C. Call Center SLA Update
 - D. PSAP Training Update
 - E. Public Information/Education Update
 - F. Additional Updates
- VII. Operations Division Report — Transmitting and discussion of monthly updates
 - A. Divisional Activity
 - B. Facilities Update
- VIII. Information Technology Division Report — Transmitting and discussion of monthly updates
 - A. Divisional Activity
 - B. Network Utilization
 - C. Cyber System Security
 - D. Additional Updates



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IX. Action: Resolution – Recognition of Retirement

- A. Request for approval of a resolution congratulating Jean Tullis on her retirement and commending her for 10 years of dedication service to GHC 9-1-1

X. Budget Workshop

- A. Transmittal and discussion of proposed budget for year 2024

XI. Announcements

- A. Next Board meeting – September 27, 2023, Save-the-Dates

XII. Emergency/Supplemental

XIII. Adjournment

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

8/18/2023

Date

A handwritten signature in blue ink, appearing to read "Stan Heffernan", is written over a horizontal line.

Stan Heffernan, Executive Director

***REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBLICCOMMENTS@911.ORG by 8:00 a.m. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also send public comments to the Board via e-mail at PUBLICCOMMENTS@911.ORG.