



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

Notice Is Hereby Given That A Meeting Of The Board Of Managers Of The Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) Will Be Held On Wednesday, February 23, 2022 At 1:00 P.M. In The Board Room Of GHC 9-1-1, 10220 Fairbanks N. Houston Rd. 77064, Houston, Texas, For The Purpose Of Considering And Taking Action On Matters Brought Before The Board Shown Below:

1:00 P.M.

1. **Call To Order**—Pledges of Allegiance: U.S. and Texas
2. **Consideration of Request for Approval of Minutes**—Board Meeting on December 8, 2021
3. **Public Comments (Speakers limited to 3 minutes)**—**Email PublicComments@911.org
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending December 31, 2021
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
 - A. **Federal Legislative/Regulatory Matters**—FCC Updates: Confirmation of FCC Chairman, Diversion of 9-1-1 Fees
 - B. **State and Local Legislative/Regulatory Matters**—NG 9-1-1 Funding Effort [Senate Bill (SB) 8]
 - C. **Additional Matters:** GHC 9-1-1 Staff Return to Office, Spring Staff Event
6. **Operations Report**—Transmittal and Discussion of Operational Matters
 - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, PSAP Call Statistics & SLA Report, Training Report
 - B. **Operational Updates:** GIS/Database
 - C. **Ongoing Operational Efforts:** Originating Service Provider (OSP) Migration to the NG9-1-1 Platform
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
 - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events
 - B. **GHC 9-1-1 Telecommunicator Recruitment Outreach:** Call Center Hiring Campaign PSA Videos
 - C. **TX APCO & TX NENA Nominations for 9-1-1 Professionals' Awards**
 - D. **Annual Media Campaign:** 2022 Media Outreach Plans
 - E. **Social Media Update:** GHC 9-1-1 Social Media Sites
8. **Next Generation (NG) 9-1-1 Grant Funding Update:** Transmittal and Discussion of Funds Appropriated by the Texas Legislature in Senate Bill (SB) 8 for NG9-1-1 Services



Greater Harris County 9-1-1 Emergency Network

9. **Action Item: TC Week Resolution**—Transmittal and Consideration for Approval of a Resolution Declaring April 10–16, 2022 Public Safety Telecommunicator Week in the Territory Served by Greater Harris County 9-1-1 Emergency Network
10. **Action Item: Investment Policy**—Transmittal and Consideration for Approval of the Investment Policy for the Year 2022–2023
11. **Action item—PSAP Staffing Committee:** Transmittal and Consideration of Options to Aid 9-1-1 Call Centers in the GHC 9-1-1 Territory [Harris and Fort Bend Counties] in Processing 9-1-1 Calls
12. **Action Item—GHC 9-1-1 COVID-19 Program:** Transmittal and Consideration of a COVID-19 Vaccination/Testing Policy for GHC 9-1-1 Employees
13. **Announcements**—Next Board Meeting: March 23, 2022, Save-the-Dates
14. **Emergency/Supplemental Items**
15. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

2/18/2022

Date

Stan Heffernan, Executive Director

****REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBLICCOMMENTS@911.ORG by 8:00 a.m. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called on during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also submit public comments to the Board via e-mail at PUBLICCOMMENTS@911.ORG.