



## NOTICE OF PUBLIC MEETING

Notice Is Hereby Given That A Meeting Of The Board Of Managers Of The Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) Will Be Held On Wednesday, May 25, 2022 At 1:00 P.M. In The Board Room Of GHC 9-1-1, 10220 Fairbanks N. Houston Rd. 77064, Houston, Texas, For The Purpose Of Considering And Taking Action On Matters Brought Before The Board Shown Below:

### 1:00 P.M.

1. **Call To Order**—Pledges of Allegiance: U.S. and Texas
2. **Consideration of Request for Approval of Minutes**—Board Meeting on April 27, 2022
3. **Public Comments (Speakers limited to 3 minutes)**—\*\*Email [PublicComments@911.org](mailto:PublicComments@911.org)
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending April 30, 2022
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
  - A. **Federal Legislative/Regulatory Matters:** AT&T 9-1-1 Location-based Routing
  - B. **State and Local Legislative/Regulatory Matters:** NG9-1-1 Funding Commission Meeting, NG9-1-1 Funding Virtual Workshop (Oral)
  - C. **Additional Matters:** New Fiscal Officer—Ewa Phillippy, Provider Ingress Project Completion
6. **Operations Report**—Transmittal and Discussion of Operational Matters
  - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, PSAP Call Statistics & SLA Report, Training Report
  - B. **Operational Updates:** GIS/Database Monthly Service Requests/Tasks
  - C. **Ongoing Operational Efforts:** Originating Service Provider (OSP) Migration to the NG9-1-1 Platform
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
  - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events
  - B. **9-1-1 Education Month & Telecommunicator (TC) Recruitment:** TC Recruitment Social Media Campaign
  - C. **Media Campaign:** 2022 Public Awareness Media Plan
  - D. **Social Media Update:** GHC 9-1-1 Social Media Sites



# Greater Harris County 9-1-1 Emergency Network

8. **Audited Financial Statements**—Transmittal and Discussion of the Greater Harris County 9-1-1 Emergency Network's Audited Financial Statements for the Year Ending December 31, 2021
9. **Executive Session: Personnel**—Evaluation of Executive Director and Consideration of Compensation for Executive Director
10. **Announcements**—Next Board Meeting: July 27, 2022, Save-the-Dates
11. **Emergency/Supplemental Items**
12. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

5/20/2022  
Date

  
Stan Heffernan, Executive Director

**\*\*REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBLICCOMMENTS@911.ORG by 8:00 a.m. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called on during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also submit public comments to the Board via e-mail at PUBLICCOMMENTS@911.ORG.