



# Greater Harris County 9-1-1 Emergency Network

## NOTICE OF PUBLIC MEETING

TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, JULY 25, 2018 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1 EMERGENCY NETWORK, 10220 FAIRBANKS N. HOUSTON RD., HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

**1:00 P.M.**

1. **Call To Order**
2. **Consideration of Request for Approval of Minutes:** Board Meeting of May 23, 2018
3. **Citizens Appearances (Speakers limited to 3 minutes)**
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending June 30, 2018
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
  - A. **Federal Legislative/Regulatory Matters:** FCC—Location-based Wireless Routing
  - B. **National Emergency Number Association (NENA) Conference Update:** Session Presentations by GHC 9-1-1 staff – Social Media and NG 9-1-1 Thinking Out the Box
6. **Operations Report**—Transmittal and Discussion of Operational Matters
  - A. **Standard Updates:** NOC P1 Tickets, Call-trend Charts, Training Report, Major Call Centers—Call Statistics
  - B. **Datacenter Transition:** Microwave Towers Construction, ALI Transition from Co-Location Datacenter
  - C. **Ongoing Operational Efforts:** Tom Bass Building Repairs, Emergency Services Routing Proxy (ESRP) Project
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
  - A. **9-1-1 Annual Campaign and Pub Ed Outreach:** Media advertisements, Distribution of education materials, community events, and GHC 9-1-1 Sign-Up Services
  - B. **Social Media Update:** GHC 9-1-1 Social Media Sites
  - C. **Website Transition:** Progress on the GHC 9-1-1 Website
  - D. **Annual Recognition of 9-1-1 Day:** Appreciation Day with the Astros
  - E. **Harris County Mayors and Councils Association Meeting:** Future meeting to be held at the GHC 9-1-1 headquarters

8. **Contingency Efforts**—Transmittal and Discussion of Efforts to Manage Resources Before, During, and After a Disaster
  - A. 9-1-1 Call Center Contingency Plan
  - B. Regional TERT
9. **GHC 9-1-1 Area PSAPs Update**—Transmittal and Discussion of PSAP Projects
  - A. HCSO New Building
10. **9-1-1 Technology Update**—Transmittal and discussion of 9-1-1 technology utilized in the GHC 9-1-1 territory and technology changes in the 9-1-1 industry
11. **Security Audit** —Transmittal and discussion of Findings from the Audit Performed on the GHC 9-1-1 Systems
12. **Action Item**—Consideration For Adoption Of A Resolution Designating September 11, 2018 As 9-1-1 Day In The Territory Served By GHC 9-1-1
13. **Executive Session:**
  - A. Security Audit (**If necessary**)—Discussion of sensitive information in the audit report
  - B. Personnel—Evaluation of Executive Director and Consideration of Compensation for Executive Director
14. **Emergency/Supplement Items**
15. **Announcements:** Next Board Meeting
16. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

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Date

7/20/18

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Lavergne Schwender, Executive Director