



## NOTICE OF PUBLIC MEETING

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, MAY 26, 2021 AT 11:00 A.M. IN THE BOARD ROOM OF GHC 9-1-1, 10220 FAIRBANKS N. HOUSTON RD. 77064, HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

### 11:00 A.M.

1. **Call to Order**—Pledges of Allegiance: U.S. and Texas Flags
2. **Consideration of Request for Approval of Minutes**—Board Meeting on April 28, 2021
3. **Public Appearances (Speakers limited to 3 minutes)**—Email to [PUBLICCOMMENTS@911.org](mailto:PUBLICCOMMENTS@911.org)
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending April 30, 2021
5. **Executive Director Report**—
  - A. **Legislative Matters:** 9-1-1 Reliability & Sustainability Legislation Update
  - B. **Message:** Retiring Executive Director, Lavergne Schwender
6. **Operations Report**—Transmittal and Discussion of Operational Matters
  - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, Call Statistics—GHC Area PSAPs, Training Report
  - B. **Operational Efforts:** GIS/Database, Network Operations Center (NOC) Monthly Case Load Statistics
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
  - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events, Telecommunicator Recognitions, 9-1-1 Education Month, Telecommunicator Week
  - B. **Media Campaign:** 2021 Public Awareness Media Plan
  - C. **Social Media Update:** GHC 9-1-1 Social Media Sites
8. **Presentation— Emergency Services District No. 100 (ESD 100):** ESD 100 Presentation and Discussion of Plans to Establish a New Call Center in the GHC 9-1-1 Territory and to Request the Installation of GHC 9-1-1 Call-taking Equipment and Related Systems to Operate as Secondary Safety Answering Point (SSAP)




# Greater Harris County 9-1-1 Emergency Network

9. **Presentation—Texas Emergency Communications Center, Inc. (TECC):** TECC Presentation and Discussion of Plans to Establish a New Call Center in the GHC 9-1-1 Territory and to Request the Installation of GHC 9-1-1 Call-taking Equipment and Related Systems to Operate as Secondary Safety Answering Point (SSAP)
10. **Action Item—GHC 9-1-1 COVID-19 Vaccine Incentive:** Discussion of COVID-19 Vaccination Incentives for GHC 9-1-1 Employees and Related Policies
11. **Executive Session (if needed):**
  - A. **Personnel Matter and Consultation with Attorney**—Discussion of Personnel matters and Consultation with Attorney
12. **Announcements**—Next Board Meeting: June 23, 2021, NENA 2021 Conference & Expo
13. **Emergency/Supplemental Items**
14. **Adjournment**

The Board of Managers may meet in executive session; if necessary; pursuant to chapter 551 of the Texas Government Code; for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

5/21/2021  
Date \_\_\_\_\_

  
Lavergne Schwender; Executive Director

**REGISTRATION FOR PUBLIC APPEARANCE:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at [PUBLICCOMMENTS@911.ORG](mailto:PUBLICCOMMENTS@911.ORG) by 8:00 a.m. on the day of the meeting and provide their full name, phone number, and identify the agenda item they wish to speak on. You will be called on during public appearances (Agenda Item 3) and advised when it is your time to speak. Members of the public may also submit public comments to the Board via e-mail at [PUBLICCOMMENTS@911.ORG](mailto:PUBLICCOMMENTS@911.ORG).