# CALL

# **Greater Harris County 9-1-1 Emergency Network**

## NOTICE OF PUBLIC MEETING

### TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, AUGUST 29, 2018 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1 EMERGENCY NETWORK, 10220 FAIRBANKS N. HOUSTON RD., HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

#### 1:00 P.M.

- 1. Call To Order
- 2. Consideration of Request for Approval of Minutes: Board Meeting of July 25, 2018
- 3. Citizens Appearances (Speakers limited to 3 minutes)
- 4. Financial Report—Transmittal and Discussion of Financials: Period Ending July 31, 2018
- 5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
  - A. Federal Legislative/Regulatory Matters: FCC—Fee Diversion
  - B. State and Local Legislative/Regulatory Matters: 9-1-1 Wireless Fee
  - C. Additional Matters: City of Houston Council Meeting Update; Association of Public Safety Communications Officials (APCO) National Conference 2018; Texas State Rep. Bill Carter
- 6. Operations Report—Transmittal and Discussion of Operational Matters
  - A. **Standard Updates:** NOC P1 Tickets, Call-trend Charts, Training Report, Major Call Centers—Call Statistics
  - B. **Datacenter Transition:** Microwave Towers Construction, ALI Transition to Co-Location Datacenter
  - C. Ongoing Operational Efforts: Tom Bass Building Repairs, Location Information Service
- 7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
  - A. **9-1-1 Annual Campaign and Pub Ed Outreach:** Media advertisements, Distribution of education materials, community events, and GHC 9-1-1 Sign-Up Services
  - B. Social Media Update: GHC 9-1-1 Social Media Sites

- 8. **Contingency Efforts**—Transmittal and Discussion of Efforts to Manage Resources Before, During, and After a Disaster
  - A. 9-1-1 Call Center Contingency Plan
  - B. Regional TERT
- 9. GHC 9-1-1 Area PSAPs Update—Transmittal and Discussion of PSAP Projects
  - A. HCSO New Building
  - B. Jacinto City PD / Bellaire PD
- 10. **IT Security Audit** —Transmittal and Discussion of Findings from the Audit Performed on the GHC 9-1-1 Systems
- 11. GHC 9-1-1 Budget—Transmittal and Discussion of the Proposed Budget for 2019
- 12. **Action Item**—Request for Approval of Recommendation that an Award Be Made to R & M Services Company to Provide Exterior Painting Services at the GHC 9-1-1 Headquarters and to Authorize the Executive Director to execute the contract.
- 13. **Executive Session:** Security Audit (**If necessary**)—Discussion of Sensitive Information in the Audit Report
- 14. Emergency/Supplement Items
- 15. Announcements: Next Board Meeting
- 16. Adjournment

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

Date

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