



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, FEBRUARY 26, 2020 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1 EMERGENCY NETWORK, 10220 FAIRBANKS N. HOUSTON RD., HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

1:00 P.M.

1. **Call to Order**—Pledges of Allegiance: U.S. and Texas Flags
2. **Consideration of Request for Approval of Minutes**—Board Meeting on January 22, 2020
3. **Public Appearances (Speakers limited to 3 minutes)**
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending January 31, 2020
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
 - A. **Federal Legislative/Regulatory Matters:** Federal Communications Commission Update
 - B. **State and Local Legislative/Regulatory Matters:** Proposed Reliability and Sustainability Legislation Update
 - C. **Additional Matters:** 9-1-1 Goes to Washington (Oral)
6. **Operations Report**—Transmittal and Discussion of Operational Matters
 - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, Call Statistics—GHC Area PSAPs, Training Report
 - B. **Ongoing Operational Efforts:** Emergency Services Routing Proxy (ESRP)
 - C. **Call Routing:** 3-1-1 Call Routing Process
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
 - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events
 - B. **TX APCO & TX NENA Annual Telecommunicator Recognitions:** GHC 9-1-1 Area Telecommunicator Nominations
 - C. **Social Media Update:** GHC 9-1-1 Social Media Sites

- 8. **Action Item**—Request for Approval of a Resolution Declaring April 12-18, 2020 Telecommunicator Week in the Territory Served by Greater Harris County 9-1-1 Emergency Network
- 9. **Announcements**—Next Board Meeting—March 25, 2020; Save-the-Dates
- 10. **Executive Session:**
 - A. Security Matters (If needed)—Discussion Concerning Security and Technology of GHC 9-1-1 Systems and its Facilities
- 11. **Emergency/Supplemental Items**
- 12. **Adjournment**

The Board of Managers may meet in executive session; if necessary; pursuant to chapter 551 of the Texas Government Code; for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

2/20/20
Date

Lavergne Schwender
Lavergne Schwender; Executive Director