



## NOTICE OF PUBLIC MEETING

TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, FEBRUARY 27, 2019 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1 EMERGENCY NETWORK, 10220 FAIRBANKS N. HOUSTON RD., HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

**1:00 P.M.**

1. **Call To Order**
2. **Consideration of Request for Approval of Minutes:** Board Meeting on January 23, 2019
3. **Citizens Appearances (Speakers limited to 3 minutes)**
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending January 31, 2019
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
  - A. **State and Local Legislative/Regulatory Matters:** Proposed Reliability and Sustainability Legislation Update
  - B. **Additional Matters:** 9-1-1 Goes to Washington—Oral Update; Past Chairman, Tom Bass Update
6. **Operations Report**—Transmittal and Discussion of Operational Matters
  - A. **Standard Updates:** NOC P1 Tickets / External Outages: Verizon, CenturyLink, Call-trend Charts, Training Report, Major Call Centers—Call Statistics
  - B. **Ongoing Operational Efforts:** HEC 9-1-1 Equipment Upgrade, HCSO New Building, Bellaire PD New Building
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
  - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events
  - B. **External Outages:** Service Provider Statements – Verizon, CenturyLink
  - C. **Social Media Update:** GHC 9-1-1 Social Media Sites
  - D. **9-1-1 Texting Implementation:** Deep East Texas Regional 9-1-1 Network



# Greater Harris County 9-1-1 Emergency Network

8. **Action Item**—Request for Approval of a Resolution Declaring April 14-20, 2019 Telecommunicator Week in the Territory Served by Greater Harris County 9-1-1 Emergency Network
9. **Emergency/Supplement Items**
10. **Announcements:** Next Board Meeting—March 27, 2019, 2019 Save-the-dates
11. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

2/22/19  
Date

Lavergne Schwender  
Lavergne Schwender, Executive Director