



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, JANUARY 23, 2019 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1 EMERGENCY NETWORK, 10220 FAIRBANKS N. HOUSTON RD., HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

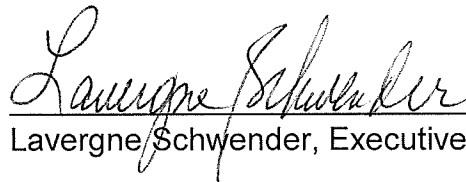
1:00 P.M.

1. **Call To Order**
2. **Consideration of Request for Approval of Minutes:** Board Meeting on December 12, 2018
3. **Citizens Appearances (Speakers limited to 3 minutes)**
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending December 31, 2018
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
 - A. **Federal Legislative/Regulatory Matters:** FCC—9-1-1 Funds Diversion, FCC/Federal Government Shutdown, CenturyLink Outage
 - B. **State and Local Legislative/Regulatory Matters:** Proposed 9-1-1 Reliability/Fee Legislation
 - C. **Additional Matters:** GHC 9-1-1 35th Anniversary, Harris County Judge Lina Hidalgo
6. **Operations Report**—Transmittal and Discussion of Operational Matters
 - A. **Standard Updates:** NOC P1 Tickets, Call-trend Charts, Training Report, Major Call Centers—Call Statistics
 - B. **CenturyLink Outage**
 - C. **Ongoing Operational Efforts:** HEC 9-1-1 Equipment Upgrade, Tom Bass Building Repairs, Microwave Sites Construction, HCSO New Building
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
 - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events and Public Education Outreach Stats 2018
 - B. **Social Media Update:** GHC 9-1-1 Social Media Sites
8. **GHC 9-1-1 Employee Retirement**—Roxie Dodd, Training Administrator

9. **Action Item**—Request for Approval of the Investment Policy for the Year 2019–2020
10. **Executive Session: IT Security Audit**—Follow-up Report on Specific Findings from the 2018 IT Security Audit and Continued Remediation Efforts
11. **Emergency/Supplement Items**
12. **Announcements:** Next Board Meeting—2/27/2019, 2019 Save-the-dates
13. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

1-18-19
Date



Lavergne Schwender, Executive Director