

Minutes
Greater Harris County 9-1-1 Emergency Network
Board of Managers
June 7, 2021

The June 7, 2021 special meeting of the Board of Managers of the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) convened virtually at 2:02 p.m. via the Zoom videoconference service. GHC 9-1-1 is located at 10220 Fairbanks N. Houston Rd., Houston, Texas 77064.

Board Members Bill Anders, Russell Rau, Dennis Storemski, and legal counsel Tommy Ramsey, Harris County Assistant Attorney were present for the virtual Board meeting. Board Members Mark Denman, Vergil Ratliff, and Shawn Thompson were not present; 19 people were in attendance.

Agenda Item 1—“Pledges of Allegiance.” The U.S. and Texas pledges of allegiance were recited.

Agenda Item 2—“Citizens Appearances.” There were no citizens wishing to appear before the Board.

Action: Agenda Item 3—“Emergency Services District No. 100 (ESD 100): Consideration of Request for Approval of the Installation of GHC 9-1-1 Call-taking Equipment and Related Systems at the ESD 100 New Secondary Safety Answering Point (SSAP).”

Action: Agenda Item 4—“Texas Emergency Communications Center, Inc. (TECC): Consideration of Request for Approval of the Installation of GHC 9-1-1 Call-taking Equipment and Related Systems at the New TECC Secondary Safety Answering Point (SSAP).”

Executive Director Stan Heffernan presented the geographic map for agenda items 3 and 4. Mr. Heffernan reported that at the May 26, 2021 Board meeting, representatives from ESD 100 and TECC presented their requests, as noted above, to the Board for review and consideration of approval. Mr. Heffernan highlighted that the upfront cost is expected to be \$85,000 and an annual recurring cost of approximately \$25,000 for both ESD 100 and TECC. Mr. Heffernan mentioned that when GHC 9-1-1 approves a PSAP/SSAP all entities involved agree to a Memorandum of Understanding (MOU) on how they will all work together on call routing. Mr. Heffernan added that GHC 9-1-1 will have a plan ready in case 9-1-1 calls need to be directed to the new SSAPs before the September, 2021 transfer date.

Chairman Rau asked if there was a regulatory body that new SSAPs are required to get approval from. Mr. Heffernan stated no. Next, Chairman Rau asked if Harris County Sheriff's Office (HCSO) had any input/concerns regarding call routing to the new dispatch centers. Mr. Heffernan mentioned that the Harris County Fire Marshal's office held a meeting, which was attended by GHC 9-1-1 Service Officer Roger Hauck, HCSO, and the SSAPs, to make sure that all parties were on the same page. Mr. Hauck added that at the meeting, there was good discussion about call routing and no gaps in 9-1-1 service.

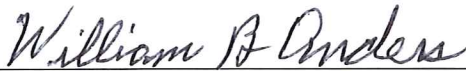
Chairman Rau asked HCSO Director of Communications Kathi Yost, if HCSO had to make any changes in terms of call routing to the new SSAPs. Ms. Yost stated HCSO made a change to their procedures, and all parties understand that the mission is to provide 9-1-1 services to everyone. Next, Chairman Rau requested an update on the ESD 11 project progression. Mr. Heffernan reported that ESD 11 was approved at the February 24, 2021 Board meeting and the project is going as planned. Lastly, Mr. Rau asked if the areas marked as unknown on the SSAP coverage map, have decided where their calls would go. Board Secretary Anders said that the City of Pearland (the unknown area) had been in discussion with East Harris County Communications Center (ECOMM) to provide fire/EMS dispatch service, but talks are on hold as the City decides whether to bring the service in-house or continue to outsource.

There being no further discussion, Board Secretary Anders moved to approve the installation of GHC 9-1-1 call-taking equipment and related systems at ESD 100 and TECC, and for GHC 9-1-1 staff to provision both entities to operate as new SSAPs. Board Member Storemski seconded the motion. Motion passed unanimously.

There being no further action, the meeting was adjourned at 2:15 p.m.



Russell S. Rau, Chairman



William B. Anders, Secretary