NOTICE OF PUBLIC MEETING

TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, MAY 23, 2018 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1 EMERGENCY NETWORK, 10220 FAIRBANKS N. HOUSTON RD., HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

1:00 P.M.

1. **Call To Order**

2. **Consideration of Request for Approval of Minutes**: Board Meeting of March 28, 2018
   (No minutes for April, 2018—meeting was canceled due to no quorum.)

3. **Citizens Appearances (Speakers limited to 3 minutes)**

   A. Assistant Chief Wendy Baimbridge, Houston Police Department (HPD) Patrol Region III
      — Topic: Mental Health (Special Exception 30 minutes)

4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending April 30, 2018

5. **Audited Financial Statements**— Transmittal and Discussion of the Greater Harris County 9-1-1 Emergency Network's Audited Financial Statements for the Year Ending December 31, 2017

6. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters

   A. **Federal Legislative/Regulatory Matters:** FCC—Notice of Inquiry (NOI) for Location-based Wireless Routing, 9-1-1 App Guidance, Fee Diversion

   B. **State and Local Legislative/Regulatory Matters:** Texas 9-1-1 Emergency Communications Districts—North Central Texas Council of Governments (NCTCOG), Tarrant County, Gulf Coast Regional 9-1-1 Emergency Communications District (HGAC)

7. **Operations Report**—Transmittal and Discussion of Operational Matters

   A. **Standard Updates:** NOC P1 Tickets, Call-trend Charts, Training Report, Major Call Centers—Call Statistics

   B. **Datacenter Transition:** Microwave Towers Construction, ALI Transition to Co-Location Datacenter

   C. **Ongoing Operational Efforts:** Tom Bass Building Repairs, IT Audit, Website Refresh

   D. **PSAP Operations Group Meeting:** Collaborative efforts on 9-1-1 operations, processes and procedures

8. **Contingency Efforts**—Transmittal and Discussion of Efforts to Manage Resources Before, During, and After a Disaster

    A. City of Houston Plan
    B. Regional TERT

9. **GHC 9-1-1 Area PSAPs Update**—Transmittal and Discussion of PSAP Projects

    A. HCSO New Building

10. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts

    A. **Telecommunicator Week:** Celebration activity at various PSAPs
    B. **9-1-1 Outreach/Education Month & Annual Campaign Update:** Distribution of education materials, community events, and theater advertisement
    C. **9-1-1 Application:** Design and Outreach Plans
    D. **Social Media Update:** Social Media Marketing Conference, and Social Media Specialist
    E. **Website Refresh:** Progress on GHC 9-1-1 Website

11. **Public Awareness Media Plan**—Transmittal and Discussion of Proposed Public Awareness Media Plan

12. **Action Item:** Request for Approval to Enter into ALI Resource Sharing Interlocal Agreement with Smith County 9-1-1

13. **Emergency/Supplement Items**

14. **Announcements:** Next Board Meeting, Upcoming Events

15. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

May 16, 2018
Date

Lavergne Schwender
Lavergne Schwender, Executive Director