



Greater Harris County 9-1-1 Emergency Network

NOTICE OF PUBLIC MEETING

TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, OCTOBER 23, 2019 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1 EMERGENCY NETWORK, 10220 FAIRBANKS N. HOUSTON RD., HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

1:00 P.M.

1. **Call to Order**—Pledges of Allegiance: U.S. and Texas
2. **Oath of Office**—New Board Member Mr. Mark Denman
3. **Consideration of Request for Approval of Minutes:** Board Meeting on September 25, 2019
4. **Citizens Appearances (Speakers limited to 3 minutes)**
5. **Financial Report**—Transmittal and Discussion of Financials: Period Ending September 30, 2019
6. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
 - A. **Federal Legislative/Regulatory Matters:** Federal Communications Commission (FCC) Updates
 - B. **State & Local Legislative/Regulatory Matters:** Texas 87th Legislative Session—9-1-1 Wireless Reliability & Sustainability Legislation
7. **Operations Report**—Transmittal and Discussion of Operational Matters
 - A. **Standard Updates:** NOC Internal/External P1 Tickets; Call-trend Charts; Major Call Centers—Call Statistics/GHC Area PSAPs; Training Report
8. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
 - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials; Community Events, 2019 Media Campaign
 - B. **Social Media Update:** GHC 9-1-1 Social Media Sites
 - C. **Public Awareness Messages:** Tropical Storm Imelda
 - D. **National Emergency Number Association Joint Committee Meeting:** Wellness update

9. **Action Item:** Discussion and Consideration for Approval to Provide 9-1-1 Call-Taking Equipment to the High School for Law and Justice Co-Op Program

10. **Announcements:** Next Board Meeting—December 11, 2019; Save-the-Dates

11. **Executive Session:**

A. Security Matters—Discussion Concerning Security and Technology of GHC 9-1-1 Systems and its Facilities

12. **Emergency/Supplemental Items**

13. **Adjournment**

The Board of Managers may meet in executive session; if necessary; pursuant to chapter 551 of the Texas Government Code; for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

10/18/19
Date

Lavergne Schwender
Lavergne Schwender; Executive Director